

SafeView Rollshutter Care & Maintenance Guide

General Care

To ensure smooth operation of your Talius SafeView Rollshutter we recommend the following tips:

- Always be in viewing range of your SafeView Rollshutter during operation. This will ensure that obstructions are avoided and will mitigate the risk of person injury or damage to the SafeView rollshutter caused by the force of the rollshutter operating downward. Most motors do not have obstacle detection mechanisms and will be damaged if lowered on to an obstruction. Possible obstructions include, but are not limited to: hands, fingers, pets, outward opening windows, branches, tools, furniture or garden utensils.
- Do not operate your SafeView rollshutter if it is covered in snow, ice, or debris. Brush off all obstructions prior to use to prevent these items from causing your SafeView rollshutter to malfunction.
- Do not force your SafeView rollshutter to operate. If it is stuck in the open or closed position, and is motorized, the motor may have overheated due to continuous operation. If your SafeView rollshutter motor does not reset itself within ten to forty-five (10-45) minutes, contact your Talius Authorized Dealer for service.
- Do not allow children to operate your SafeView rollshutter without supervision.
- When using a manual crank operator on a motorized unit, do not operate the curtain past its upper or lower limits. Over cranking in either direction may damage the motor's internal limit switches and would not be covered under the manufacturer's warranty.

General Cleaning



Electrically operated SafeView rollshutters operate on a regular 120 volt current, and it is strongly recommended that you shut off power to your SafeView rollshutter via the circuit breaker on your buildings electrical panel prior to cleaning your rollshutter with water.

Over time, dirt and debris can collect on your SafeView rollshutter and may adversely affect smooth operation. This can be corrected by periodically cleaning your SafeView rollshutter in the following manner:

Front Side of Rollshutter

- Operate the SafeView Rollshutter to the down, or closed, position.
- Use a garden hose to clean the panel box, guide rails and Rollshutter curtain. Do not use a pressure washer.

Back Side of Rollshutter

- Operate the Rollshutter to the up, or open, position, completely retracted into the panel box.
- Remove the screws that hold the panel box bottom in place.
- Remove the panel box lid carefully pulling it down to reveal the Rollshutter curtain rolled up inside the panel box.
- Clean the exposed side of the Rollshutter curtain in the panel box by wiping it clean with warm water. Gently lower the Rollshutter curtain into the down position, or closed position, to reveal more of the Rollshutter and a greater cleaning surface.
- Re-install the panel box bottom by fastening the screws.

General Maintenance

To avoid the risk of personal injury or damage to your Talius SafeView rollshutter, Talius strongly recommends that you contact your Talius Authorized Dealer prior to performing any maintenance on your SafeView rollshutter. Talius SafeView rollshutters are designed to be maintenance free. Under normal operation, it is not necessary to perform any adjustments or lubrication of the components.

Common Troubleshooting



Never operate a manual override motor with the crank rod handle if power is supplied to the motor

Your SafeView rollshutter curtain is jammed in the panel box.

Cause: The bottom profile was accidentally pushed up into the panel box, the SafeView rollshutter was lowered onto an obstruction causing it to roll up loosely, OR there may have been a light frost on the curtain last time you rolled it up. The layer of frost can increase the curtain's roll-up diameter, which will cause the curtain to roll up too high, even though the motor preforms the same amount of rotations on its shaft.

Solution: Remove the panel box access bottom. Re-insert the bottom profile by guiding it into the guide rails. Meanwhile, you should slowly lower the curtain with the operator. Generally, this problem will not repeat itself.

The SafeView Rollshutter appears stuck in the "DOWN" position.

Cause: Your SafeView rollshutter's curtain bottom profile may be frozen to the window sill.

Solution: A little push against the bottom profile may release it.

The electrical SafeView rollshutter is not moving in any direction

Cause A: The breaker or fuse for the power supply of the SafeView rollshutter has tripped off

Solution: Check the components and wiring of the power circuit connected to the SafeView rollshutter to determine what caused the breaker to trip. Once you are satisfied that there are no short circuits in the power supply, and that the power circuit is otherwise safe to re-energize, flip the breaker to the "ON" position, or replace the fuse. If plugged into an exterior plug, check if the GFI has been tripped and reset if necessary.

Cause B: There has been a failure, or interruption, to the power supply.

Solution: A motorized SafeView rollshutter will not operate without 120VAC power, unless equipped with a manual override motor. If so equipped attach the crank rod handle to the universal joint by inserting the shaped pin on the end of the universal joint into the slotted bell-cup connector on the end of the crank rod handle. While watching the direction of movement of the SafeView rollshutter curtain, crank the handle clockwise to raise the curtain, or counter-clockwise to lower the curtain. If the curtain moves in the opposite direction of what you want, stop and begin cranking in the opposite direction. Continue to crank the curtain until you have reached the desired position. Be sure not to over-crank the curtain in the "UP" direction so that the bottom profile goes into the panel box or in the "DOWN" direction causing the SafeView rollshutter to go slack. Over-cranking in either direction may damage the motor's internal limit switches and would not be covered under the manufacturer's warranty.

Your motor has overheated

Cause: This happens occasionally when the SafeView rollshutter is operated continuously

Solution: SafeView rollshutter motors are designed for short operational cycles. If operated continuously for more than a few minutes at a time the motor may overheat. Your motor is equipped with a thermal overload protection switch that shuts the motor off when overheated. It will reset itself automatically when the motor has cooled off. This may take from ten to forty-five (10-45) minutes, depending on the environment and the position of the rollshutter curtain. After the motor has reset itself, it is operational again. Even repeated overheating does not harm the motor in anyway.

The motorized SafeView rollshutter stops too soon or too late when it reaches its completely rolled-up or rolled-down position

Cause: This can be due to several causes.

Solution: Do not operate the SafeView rollshutter any further. Contact your Talius Authorized Dealer.

**If you have any additional questions regarding
your SafeView rollshutter, please contact
Talius at 1 888-550-6205
www.talius.com**